

THE PENINSULA

H O T E L S

20 February 2019

THE PENINSULA HOTELS NAMED FIRST AND ONLY HOTEL BRAND TO ACHIEVE FORBES TRAVEL GUIDE FIVE-STAR STATUS ACROSS ENTIRE PORTFOLIO

Official Five-Star Ratings Showcased on ForbesTravelGuide.com



An Unprecedented Achievement

Forbes Travel Guide (FTG) today unveiled its annual Star Rating list, which revealed that The Peninsula Hotels had achieved Five-Star status across all ten of its properties. The announcement results in The Peninsula Hotels being the first and only hotel brand to achieve the highest possible FTG rating for all its hotels.

Speaking of the achievement, Peter Borer, Chief Operating Officer of The Hongkong and Shanghai Hotels, Limited, owner and operator of The Peninsula Hotels, said: “This exceptional result is the culmination of an immense amount of hard work from colleagues across our ten hotels. Our employees dedicate themselves to providing our guests with the best possible standards of luxury service, and to be bestowed with such an exclusive award is testament to this.” In recognition of employees’ hard work and to reflect the Five-Star status, The Peninsula Hotels will provide teams at each hotel a range of rewards over a five-day period, including complimentary massages, Afternoon Tea experiences and special menus.

THE PENINSULA

H O T E L S

THE PENINSULA HOTELS NAMED FIRST AND ONLY HOTEL BRAND TO ACHIEVE FTG FIVE-STAR STATUS ACROSS ENTIRE PORTFOLIO – 2

No Stranger to Five-Star Ratings

The Peninsula Hotels had all ten properties listed in the FTG last year – nine of which were Five-Star rated, while The Peninsula Manila was bestowed with a Four-Star rating. With all nine hotels retaining their Five-Star status in 2019, and The Peninsula Manila joining them with a Five-Star rating this year, The Peninsula Hotels today made FTG history.

The Gold Standard in Luxury Hospitality

FTG’s luxury travel ratings have been the gold standard in the hospitality industry since 1958, recognised among the hospitality industry as being uniquely selective, rigorous and highly-coveted. “Our objective, data-driven Star Rating list features properties that achieved an impeccable standard of excellence in hospitality,” said Filip Boyen, Chief Executive Officer of FTG. Anonymous professional inspectors evaluate hotels based on more than 500 objective standards, with an emphasis on exceptional service, to help discerning travellers select the world’s best luxury experiences.

“FTG is delighted to celebrate The Peninsula Hotels as the first luxury hotel brand to receive Five-Star ratings across every hotel in its portfolio – it’s the first time in the 61-year history of the ratings that a brand has achieved this,” added Boyen. “The Peninsula Hotels stood out from what can only be described as an incredible list of prestigious properties this year. It’s a remarkable feat – the epitome of luxury service.”

Special Rewards to Celebrate Five-Star Status

In celebration of their Five-Star achievement, The Peninsula Hotels is pleased to offer guests a special reward. Between 27 February to 31 May 2019, guests can enjoy the best available rate; flexible check-in and check-out; an upgrade to the next available room category (where available); and a dining or spa credit when booking via Peninsula.com, our [telephone service](#) or email reservationgcsc@peninsula.com (terms and conditions apply).

For the full list of award winners and more information about FTG, [click here](#).

###

THE PENINSULA

H O T E L S

About The Hongkong and Shanghai Hotels, Limited (HSH)

Incorporated in 1866 and listed on The Stock Exchange of Hong Kong (00045), HSH is the holding company of a Group which is engaged in the ownership, development and management of prestigious hotel, commercial and residential properties in key locations in Asia, the United States and Europe, as well as the provision of tourism and leisure, club management and other services. The Peninsula Hotels portfolio comprises The Peninsula Hong Kong, The Peninsula Shanghai, The Peninsula Beijing, The Peninsula Tokyo, The Peninsula New York, The Peninsula Chicago, The Peninsula Beverly Hills, The Peninsula Paris, The Peninsula Bangkok, and The Peninsula Manila. Projects under development include The Peninsula London, The Peninsula Istanbul and The Peninsula Yangon. The property portfolio of the Group includes The Repulse Bay Complex, The Peak Tower and St. John's Building in Hong Kong; The Landmark in Ho Chi Minh City, Vietnam; and 21 avenue Kléber in Paris, France. The clubs and services portfolio of the Group includes The Peak Tram in Hong Kong; Thai Country Club in Bangkok, Thailand; Quail Lodge & Golf Club in Carmel, California; Peninsula Clubs and Consultancy Services, Peninsula Merchandising, and Tai Pan Laundry in Hong Kong.

Forbes Travel Guide

Forbes Travel Guide (FTG) is the only global rating system for luxury hotels, restaurants and spas. For a detailed explanation of how FTG compiles its Star ratings, click [here](#). For the full award winners list, daily travel stories and more information about FTG, visit www.forbestravelguide.com.

The Peninsula Hotels Media Contact

Ms Nicki Houghton

Manager, Marketing and Communications

The Peninsula Hotels

Telephone: +852 2840 7748

Mobile: +852 6173 6607

Email: nickihoughton@peninsula.com

Website: www.peninsula.com

Forbes Travel Guide Media Contacts

North America

Key Group Worldwide

Jaret Keller jkeller@keygroup.tv, 212-988-7701

Tara Halper thalper@keygroup.tv, 212-988-7702

International

Ruder Finn

Tripti Gusain gusaint@ruderfinnasia.com, +65-83639557