



THE HONGKONG AND SHANGHAI HOTELS, LIMITED
香港上海大酒店有限公司

11 March 2011

THE PENINSULA TOKYO

Following the earthquake today in northern Japan, The Peninsula Tokyo is intact and secure, with no injuries or casualties to in-house guests, restaurant customers or hotel staff. All hotel systems have been thoroughly tested and operations are returning to normal, with in-house guests advised to remain in their rooms for the time being.

The hotel's telephone and fax services are currently not functioning. For guest enquiries, please contact The Peninsula Hotels' Global Customer Service Centre (GCSC) on:

Telephone: (852) 2926 2888 Facsimile: (852) 2732 2933
E-mail: reservationgcsc@peninsula.com

Or toll-free from:

- Argentina (0-800) 888 7227
- Australia (1-800) 116 888
- Brazil (0-800) 891 9601
- Canada (011-800) 2828 3888
- North China (10-800) 852 3888
- South China (10-800) 152 3888
- France (00-800) 3046 5111
- Germany (00-800) 3046 5111
- Italy (800) 789 365
- Japan (0053) 165 0498
- Mexico (01-800) 123 4646
- Russia (810-800) 2536 1012
- Singapore (001-800) 2828 3888
- Spain (900) 937 652
- Switzerland (00-800) 3046 5111
- Taiwan (00-800) 2828 3888
- Thailand (001-800) 2828 3888
- UK (00-800) 2828 3888
- USA (1-866) 382 8388

Media are requested to contact Mark Kobayashi, Director of Public Relations at The Peninsula Tokyo by e-mail on markkobayashi@peninsula.com, or by phone to Sian Griffiths, Director of Communications, The Peninsula Hotels in Hong Kong on + (852) 9022 5215 or Irene Lau, Senior Manager Corporate Affairs, The Hongkong and Shanghai Hotels, Limited on + (852) 9094 3153.

THE HONGKONG AND SHANGHAI HOTELS, LIMITED
香港上海大酒店有限公司

As airports and railway systems are currently closed, travel disruptions are anticipated. If you have a reservation for The Peninsula Tokyo over the next couple of days, you are requested to contact The Peninsula Hotels' GCSC on the above numbers for further information.

This message will be updated as the situation develops.

Thank you.